

Multi-Factor Authentication

Getting a Call on Your **Phone** to Authenticate and Verify



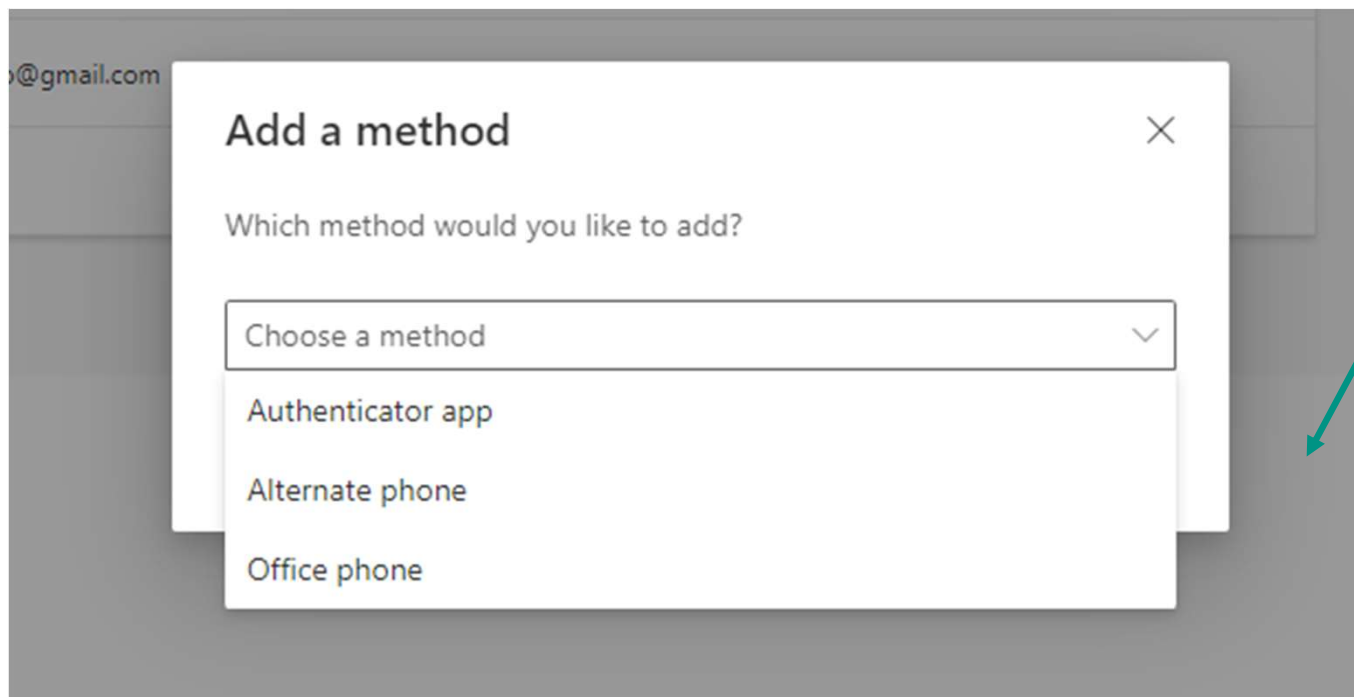
Go to: <https://aka.ms/mysecurityinfo> and
Click 'Add method'

The screenshot shows the 'My Sign-Ins' page for a Microsoft account. The left sidebar contains navigation links: Overview, Security info (highlighted), Organizations, Devices, and Privacy. The main content area is titled 'Security info' and includes a message about enabling a phone number as a username. Below this, it lists the default sign-in method as 'Microsoft Authenticator - notification' with a 'Change' link. A table lists the current sign-in methods, with a '+ Add method' button at the top left of the table.

+ Add method				
Phone	+1 814 [REDACTED]	Change	Delete	▼
Microsoft Authenticator	Carisa's iPhone		Delete	
Email	carisacoppolo@gmail.com	Change	Delete	
Security questions	---		Delete	

Lost device? [Sign out everywhere](#)

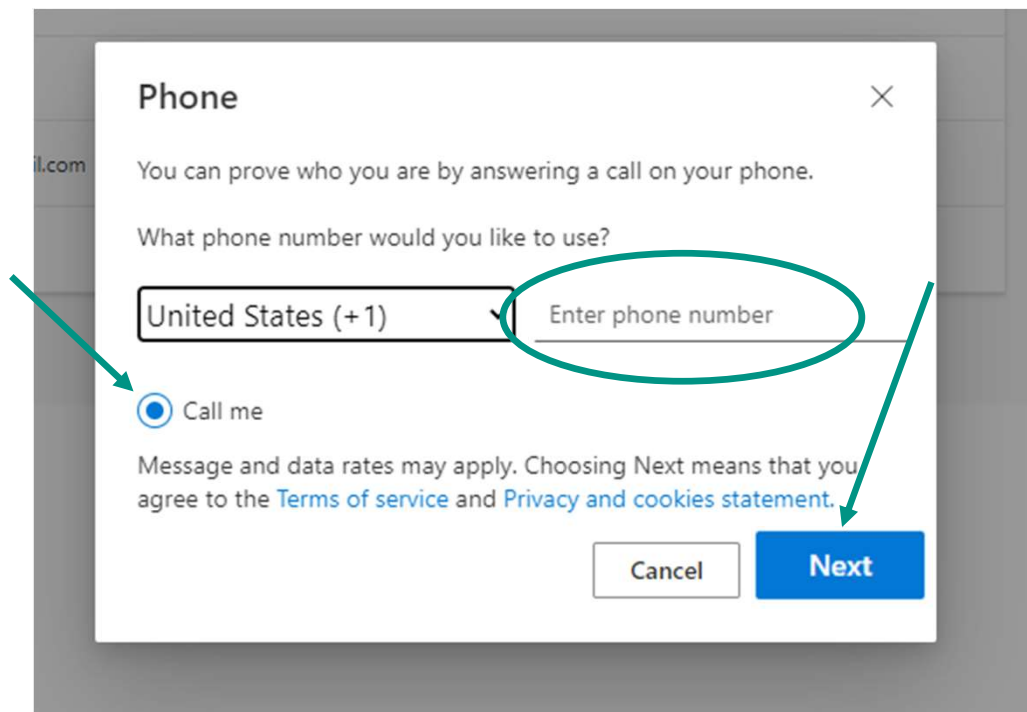
Choose 'Alternate Phone' then click 'Add'



Enter phone number, check 'Call me', then click 'Next'

Please Note:

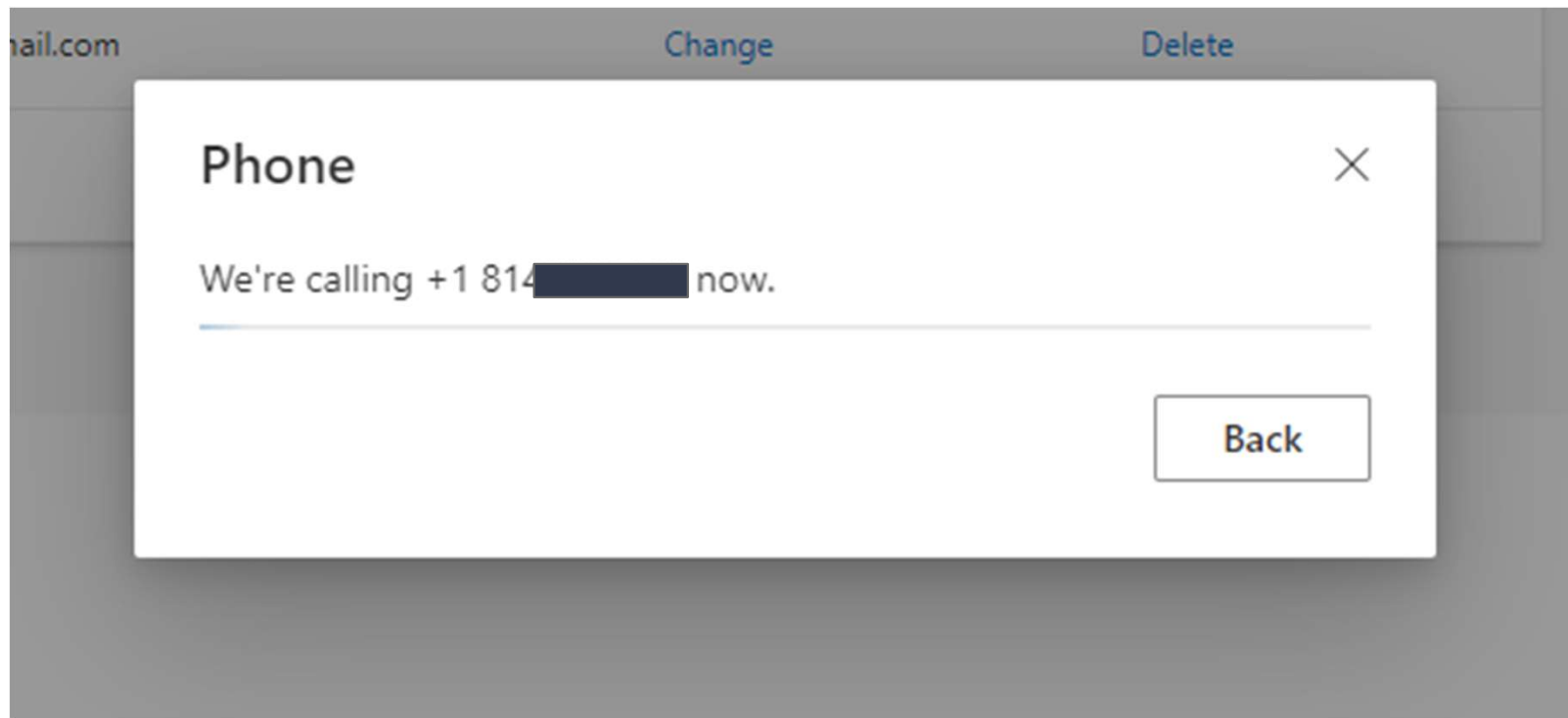
A landline will work as long as you have a direct line. It will not work if your you have an extension.



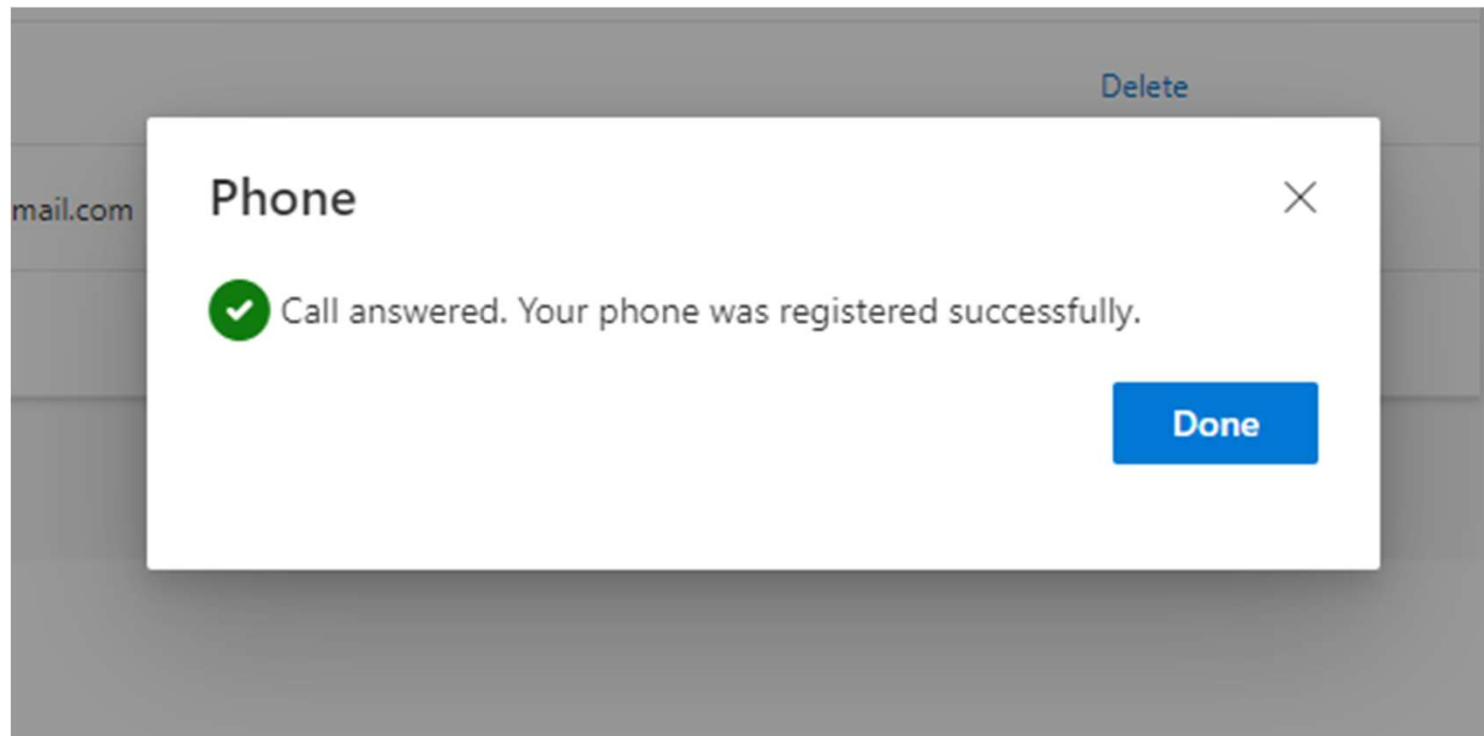
The screenshot shows a 'Phone' verification dialog box. It contains the following elements:

- Title:** Phone
- Text:** You can prove who you are by answering a call on your phone.
- Text:** What phone number would you like to use?
- Input Field:** A text box containing 'United States (+1)' with a dropdown arrow. To its right is a placeholder text 'Enter phone number' which is circled in green. A green arrow points from the 'Please Note' section to the dropdown arrow.
- Radio Button:** A selected radio button labeled 'Call me'. A green arrow points from the 'Please Note' section to this radio button.
- Text:** Message and data rates may apply. Choosing Next means that you agree to the [Terms of service](#) and [Privacy and cookies statement](#).
- Buttons:** 'Cancel' and 'Next' (highlighted in blue). A green arrow points from the 'Please Note' section to the 'Next' button.

You will get a call to answer and authenticate

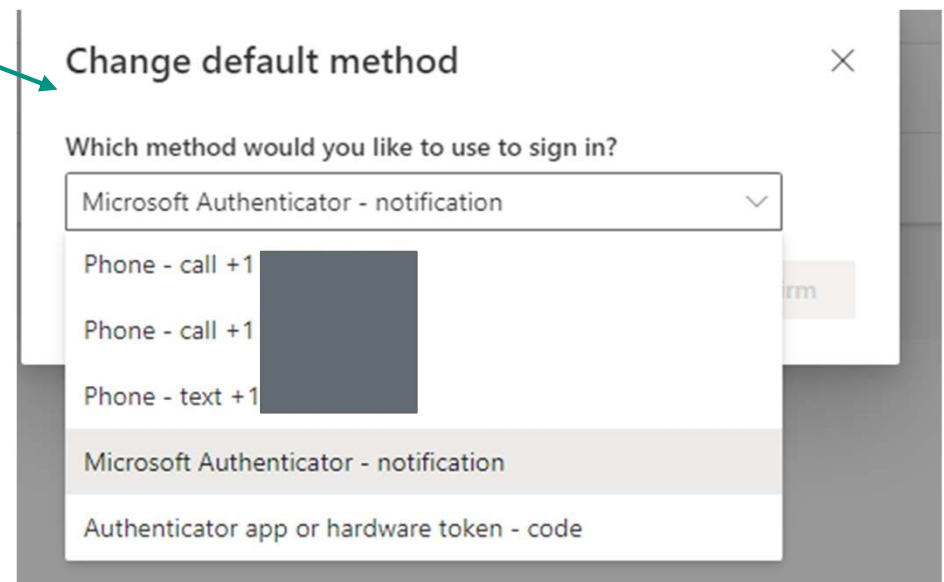
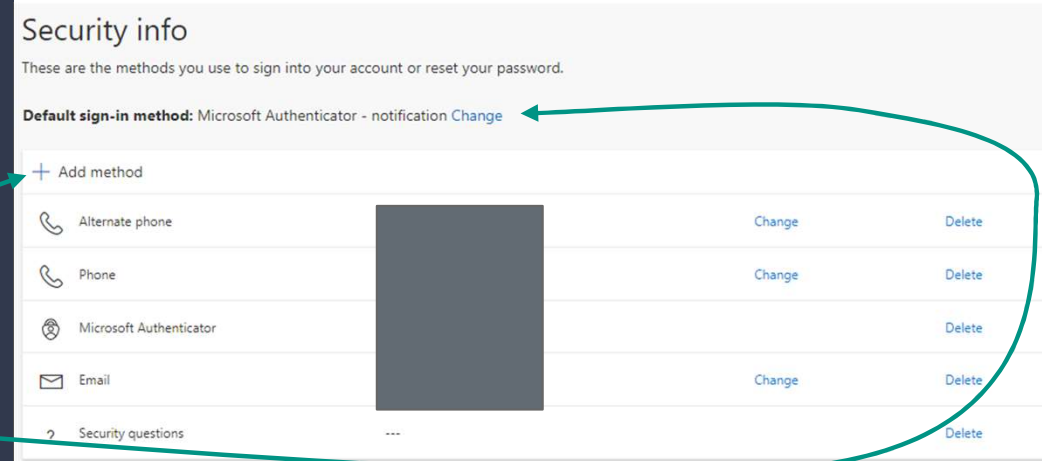


Multi-Factor Authentication using voice call should be successful



Please Note:

- You can add more than one Multi-Factor Authentication
- You can change the default of the method to use to sign in



Questions?

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