

# Multi-Factor Authentication

Using SMS/Text Message



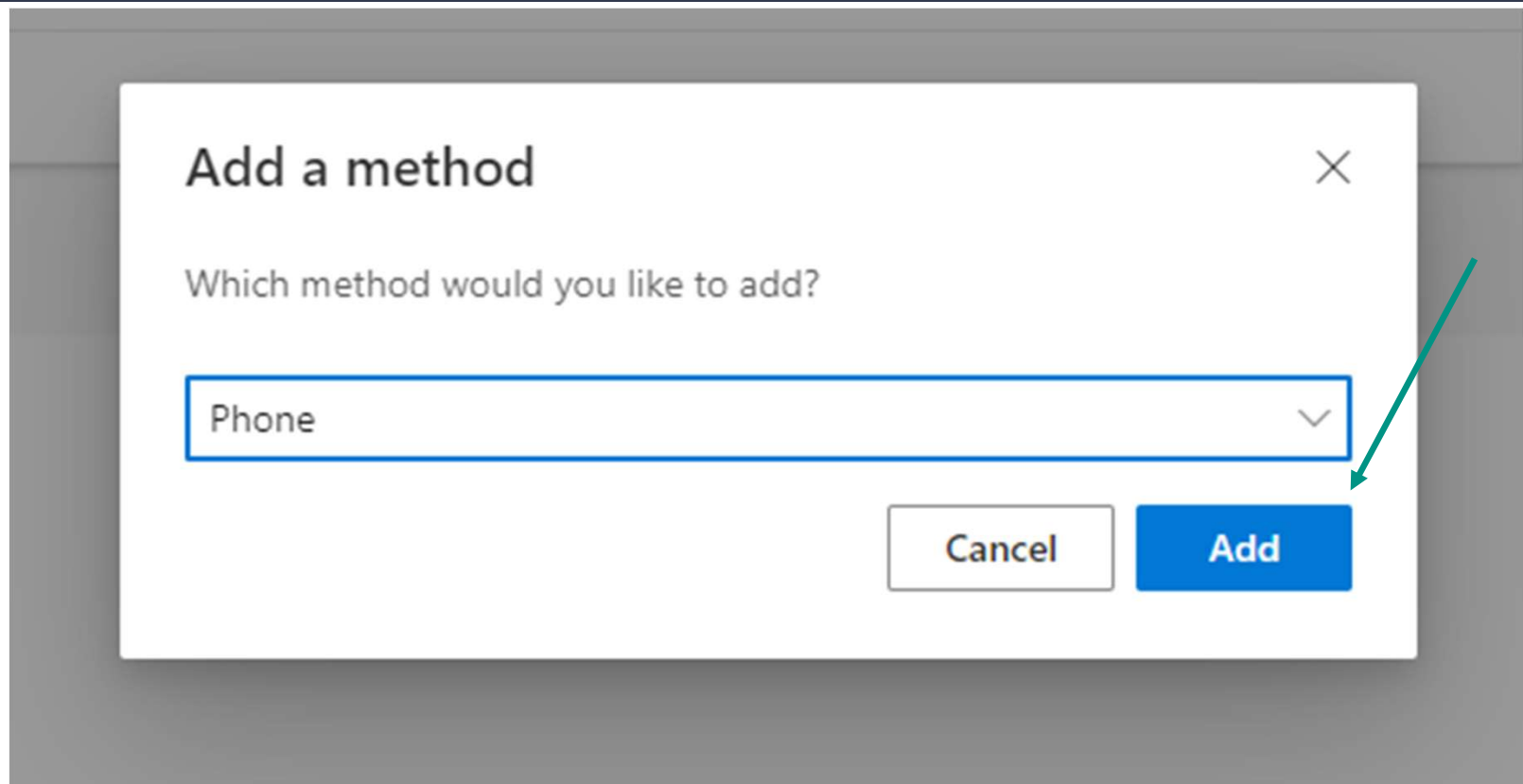
Go to: <https://aka.ms/mysecurityinfo> and  
Click 'Add method'

The screenshot shows the 'My Sign-Ins' page for a Microsoft account. The left sidebar contains navigation links: Overview, Security info (selected), Organizations, Devices, and Privacy. The main content area is titled 'Security info' and includes a message about enabling a phone number as a username. Below this, it lists the default sign-in method as 'Microsoft Authenticator - notification' with a 'Change' link. A table lists the current sign-in methods, with a '+ Add method' button at the top left of the table. A green arrow points to this button.

Default sign-in method: Microsoft Authenticator - notification <a href="#">Change</a>				
<a href="#">+ Add method</a>				
Phone	+1 814 [REDACTED]	<a href="#">Change</a>	<a href="#">Delete</a>	▼
Microsoft Authenticator	Carisa's iPhone		<a href="#">Delete</a>	
Email	carisacoppolo@gmail.com	<a href="#">Change</a>	<a href="#">Delete</a>	
Security questions	---		<a href="#">Delete</a>	

Lost device? [Sign out everywhere](#)

# Choose 'Phone' then click 'Add'



A screenshot of a 'Add a method' dialog box. The dialog has a title bar with the text 'Add a method' and a close button (X) in the top right corner. Below the title bar, the text 'Which method would you like to add?' is displayed. A dropdown menu is shown with 'Phone' selected and a downward arrow on the right side. At the bottom right of the dialog, there are two buttons: 'Cancel' and 'Add'. A green arrow points from the right side of the dialog towards the 'Add' button.

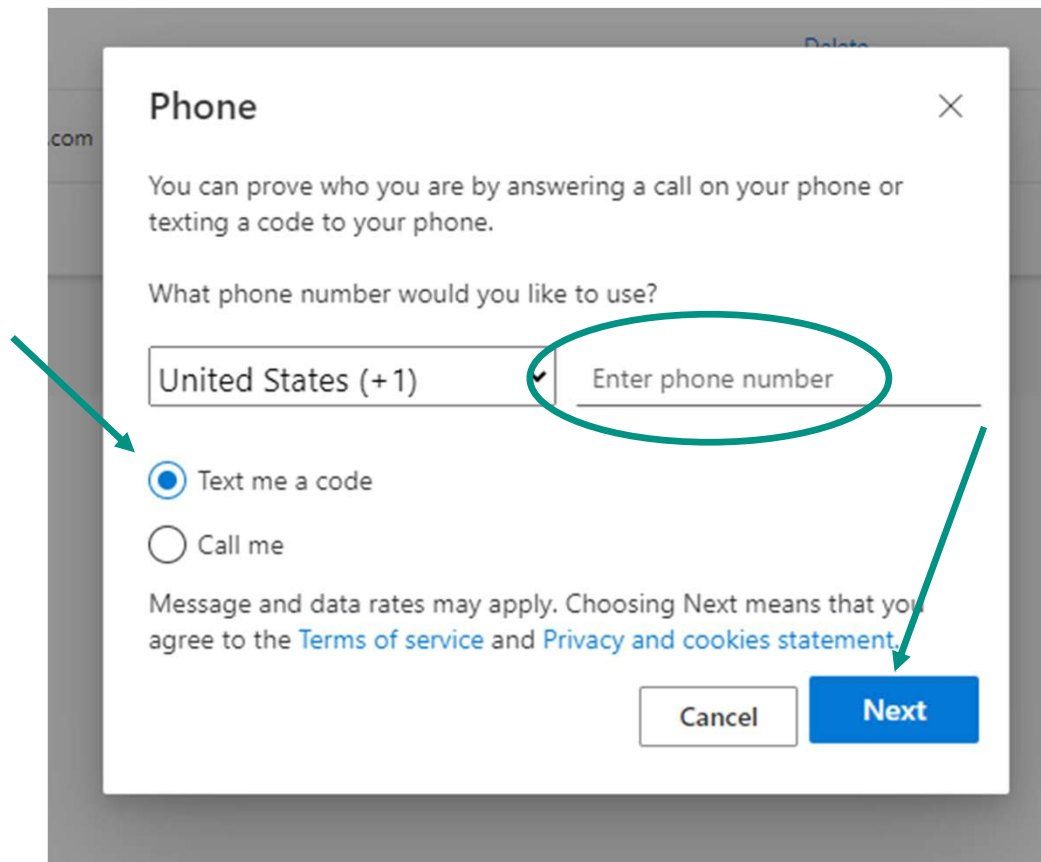
Add a method

Which method would you like to add?

Phone

Cancel Add

Enter phone number, check 'Text me a code', then click 'Next'



The image shows a 'Phone' verification dialog box with a close button (X) in the top right corner. The text inside reads: 'You can prove who you are by answering a call on your phone or texting a code to your phone.' Below this is the question 'What phone number would you like to use?'. There is a text input field containing 'United States (+1)' and a dropdown arrow. To the right of this field is another input field labeled 'Enter phone number', which is circled in green. Below the input fields are two radio button options: 'Text me a code' (which is selected) and 'Call me'. A green arrow points from the left to the 'Text me a code' radio button. Below the radio buttons is a disclaimer: 'Message and data rates may apply. Choosing Next means that you agree to the [Terms of service](#) and [Privacy and cookies statement](#).' At the bottom right are two buttons: 'Cancel' and 'Next'. A green arrow points from the right to the 'Next' button.

Phone

You can prove who you are by answering a call on your phone or texting a code to your phone.

What phone number would you like to use?

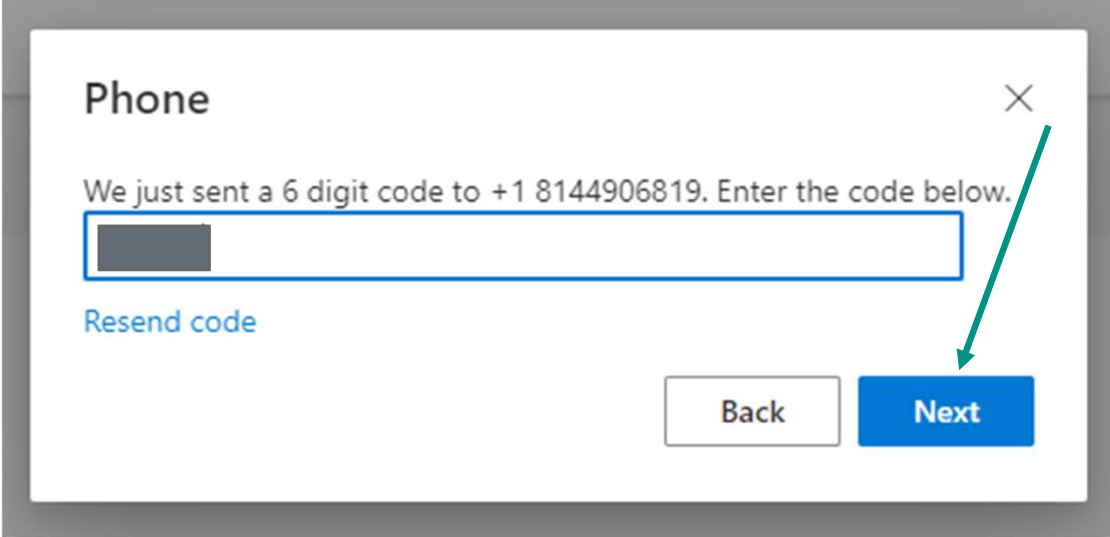
United States (+1) Enter phone number

☒ Text me a code  
☐ Call me

Message and data rates may apply. Choosing Next means that you agree to the [Terms of service](#) and [Privacy and cookies statement](#).

Cancel Next

# Enter code texted to phone then click 'Next'



A screenshot of a phone verification dialog box. The dialog has a title bar with the word "Phone" and a close button (X) in the top right corner. The main text inside the dialog reads: "We just sent a 6 digit code to +1 8144906819. Enter the code below." Below this text is a text input field with a blue border and a dark grey placeholder. Underneath the input field is a blue link that says "Resend code". At the bottom right of the dialog are two buttons: a white "Back" button and a blue "Next" button. A green arrow points from the top right of the dialog towards the "Next" button.

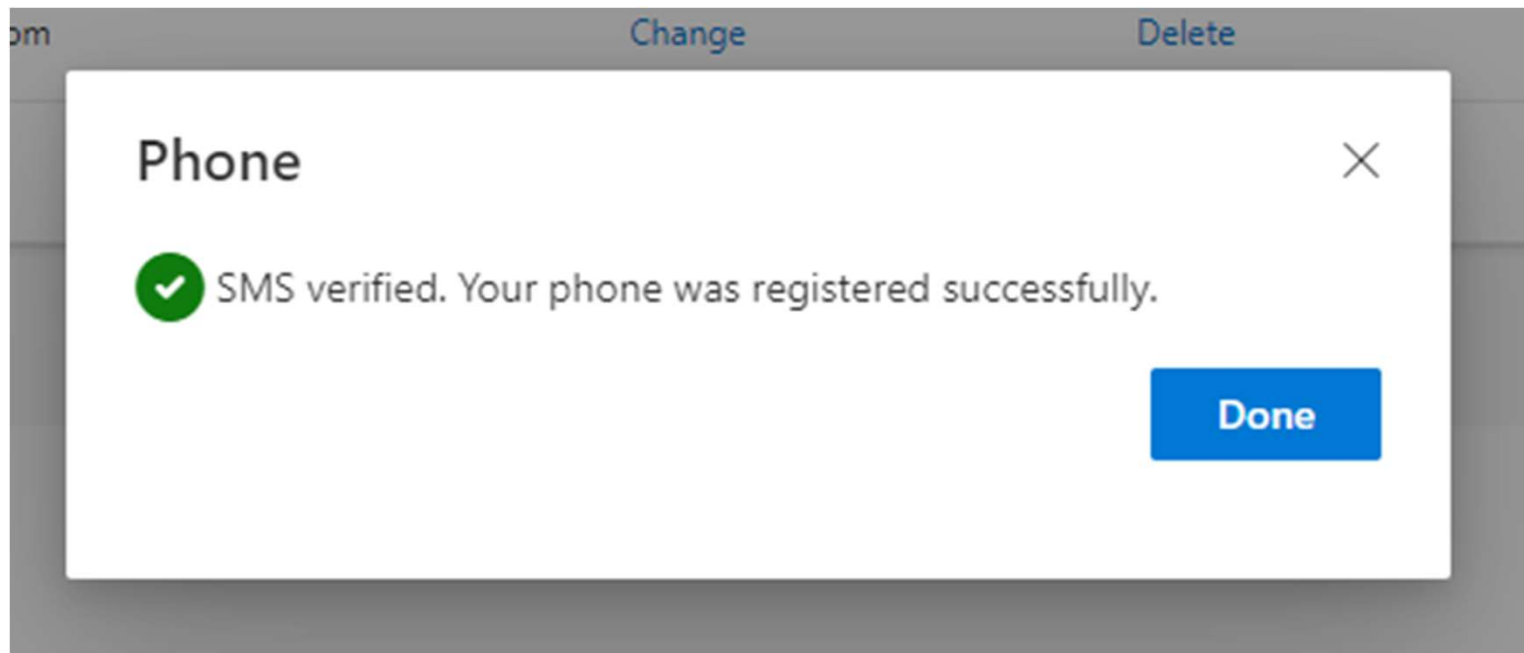
Phone

We just sent a 6 digit code to +1 8144906819. Enter the code below.

[Resend code](#)

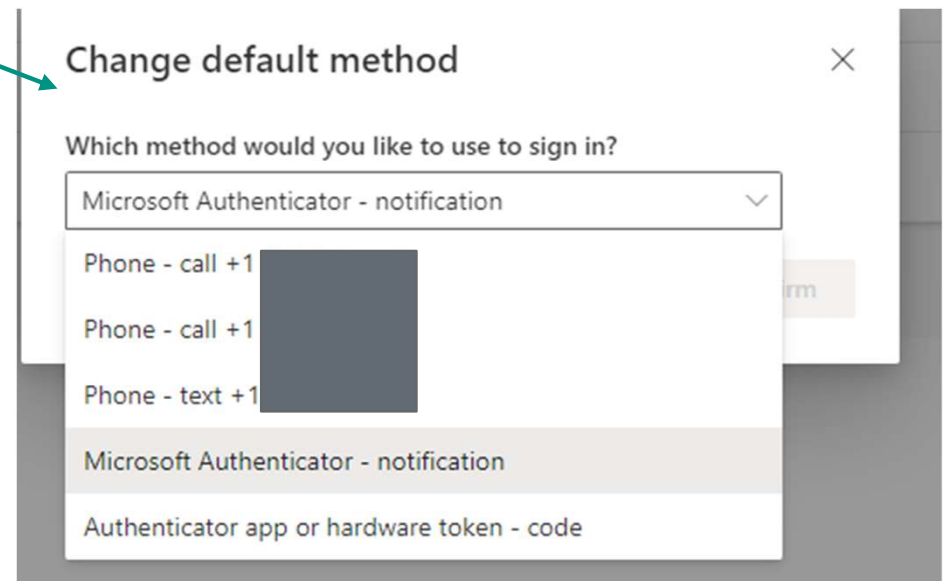
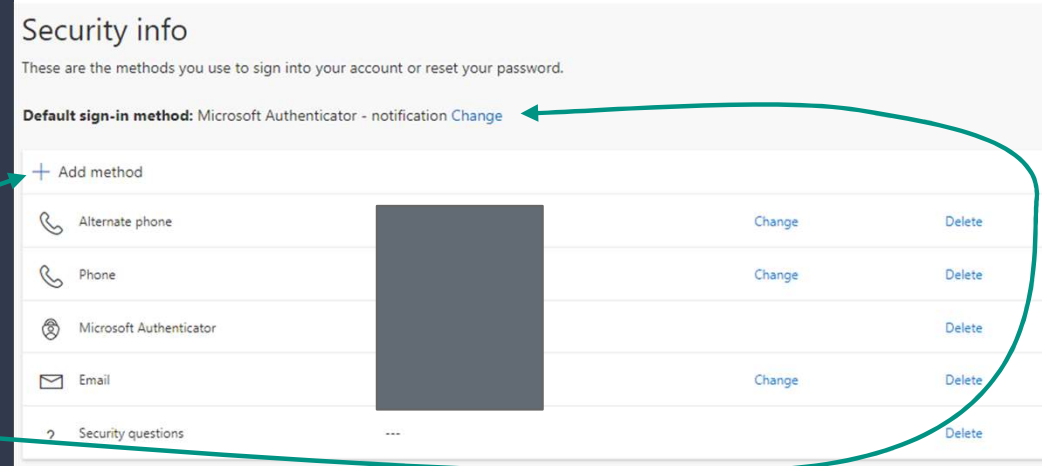
Back Next

# Multi-Factor Authentication using SMS/Text Messaging should be successful



# Please Note:

- You can add more than one Multi-Factor Authentication
- You can change the default of the method to use to sign in



# Questions?

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